

# B. Diane Blackwood

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## PROFILE

Experienced in successful management of diverse groups of people. In-depth understanding of emerging technologies and their practical applications. Developing business intelligence solutions in interaction with multiple computer languages and software platforms and applications. Sociology MA geared toward business administration and marketing, minors in Computer Science and Accounting. MBA focused on International Business, IBM certified DBA.

## CORE COMPETENCIES

Diane has extensive experience in multiple industries and can lead businesses in the following:

- Implementing BI and CPM solutions
- Synthesizing data from disparate sources into knowledge
- Managing programs and projects
- Selecting systems and software
- Initiating and sustaining process improvement

## PROFESSIONAL EXPERIENCE

Full cycle project management specializing in Business Intelligence Consolidation and Reporting implementations

- Completing projects on time and within budget
- Creating transaction to reporting solutions with Analysis Services and SQL 2005, Outlooksoft (SAP BPC), Infor MPC (BPA) relational and Analysis Services, Microsoft BI suite, Cognos Planning, and SAS FM. Including phase 2, upgrades and customization.
- Installing, migrating and ETL programming in either SQL or SAS.
- Integrating multiple platforms and software applications including accounting systems for manufacturing, supply chain, insurance, health care retail and non-profit
- Incorporating statistical data from CRM and ERP systems
- Managing software selection, implementation, upgrades and customizations.
- Planning and implementing data warehouses and data mart solutions.
- Recognized as a troubleshooter for difficult client engagements
- Training both client personnel and consulting staff via media, classroom and one-on-one instruction

Senior Business Process  
Management Consultant

Strafford Technology, Inc.

May 2008 to present

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Manager

CFO Advisory Services, Na-  
tional Consulting  
RSM McGladrey Inc,  
division of H&R Block

2005 to May 2008

Business Systems Analyst, Integration Specialist and Programmer/Analyst

- Realized the Chief Financial Officer's vision of a Management Dashboard opening with four quadrants leading to detailed information.
- Created and maintained accounting and financial analysis programs
- Integrated Microsoft applications, Lotus Notes/Domino, intranet applications, SQL Server and iSeries (AS/400).
- Led teams in group projects from planning to implementation of business applications
- Recognized gaps in processes and designed solutions, then persuaded stakeholders to adopt those solutions.

Applications Development  
Specialist

Kirkland & Ellis LLP,  
Chicago, Illinois

1999 to 2005

## EDUCATION

See website for additional education and accomplishments: <http://www.blackwood.org>

2005 IBM certified database administrator.

2004 MBA certification, Tulane University Freeman School of Business Focus area: International Business

2003 Microsoft M2072 SQL Server Administration, Microsoft M2093 advanced MDX for OLAP with Analysis Services.

1996 MA in Sociology, University of North Dakota. Extensive statistical analysis using SPSS.

1991 BA in Sociology, University of North Dakota. (cum laude)

Focus areas: Marketing Research and Organizational Communications, minors: Computer Science and Accounting.

## ADDITIONAL ACCOMPLISHMENTS -

- Diane has a proven track record for successful implementations of BI and CPM solutions for global companies, coordinating the work efforts of both functional and technical teams, supporting modification specification and design, interface development and data conversion requirements along with change management, user training and application rollout.
- Supervised staff of 25 to 30 employees. Responsible for staffing, scheduling and training for safety and efficiency. Worked with two union contracts including grievance procedures. Developed reports and coordinated planning with other supervisory staff.
- Created research designs and drafted proposals and grants. Performed computerized data analysis, focus group interviews, phone interviews and follow-ups. Outlined class requirements, structured lesson plans and quizzes, delivered lectures, and guided small group lab work and essays.
- Conducted Corporate and Partnership accounting. Developed a computerized double-entry bookkeeping system for automated accounting before any were commercially available. For one small corporation, filed three years of amended tax returns securing \$12,000 in tax refunds.
- Set up partnership accounting system for a cleaning service business with 200 employees and branch offices in Sioux Falls and Las Vegas. Prepared financial reports, balance sheets, and partnership tax filings. Understands the requirements of the Sarbanes-Oxley Act, GAAP and IASC
- Directed the Publications and Publicity Division of a 501(c)(3) corporation with an all volunteer staff and over six thousand members. There were slightly over 5,500 members in attendance. Although this was only a million and a half dollar, non-for-profit organization, my division was responsible for ten percent of the total expense budget and one percent of the total revenue budget (from advertising in the publications). I was the first to turn in my budget figures, came in under budget for actual expenses and over budget for revenues.
- Provided direct support to vice-president. Converted old Wingz, Word Perfect and Frame documents to Excel, Word and Power Point with document management system running on Unix server integrated with PC environment supporting both Word and Word Perfect. Worked with SAS analysis of direct marketing data. Prepared reports, presentations, calendars, and agendas. Processed accounts payable and payroll data.

## COMPUTER SKILLS

**HARDWARE:** IBM iSeries (AS/400), IBM PC & PC clones, IBM 360/370 mainframes, Amiga, Commodore, Various Windows 2000 and 2003 Servers for IIS, SQL Server, and Analysis Services (OLAP), DEC, Osborne Executive.

**OPERATING SYSTEMS:** OS/400, Lotus Domino on AS/400, CMS, MS-DOS, UNIX, Windows (3.1, 95, 97, NT, ME, 2000, XP, Vista), Novell NetWare, Banyan Vines, MVS, SQL Server 2000, Windows Server 2000, 2003, VM/CMS, Sun Unix.  
**Languages:** RPG400, RPG-ILE, Assembler (mainframe), AS/400 CL, Basic, C/C++, COBOL, FORTRAN, HTML, IBM 370 JCL, Java, MDX, Pascal, PL/I, SAS, SQL (Microsoft and IBM), Visual Basic.

**SOFTWARE:** Analysis Services (Microsoft OLAP); Access (95-2003); Ascent; BPA 10; BPC 5; Business Map; Client/Access and Client Access/Express; Cognos Planning 8.3; Corel Presentations 9; Crystal Reports; dBase III; DBU; DTS; Eudora; Excel (95- 2003); Filemaker; FDC (GEAC; Comshare) V6.5 and 6.6; FrontPage; GEAC Infor PM MPC relational and analysis services V4.5 through 7.2; Graphics Workshop; Harvard Graphics; Hawkeye; Hyperion Financial Management 9.3; In Design (Adobe); Internet Explorer; J.D. Edwards; LMS IV & V; Lotus 1-2-3; Lotus Notes (4.6 & 5); LegalKEY; MapPoint; Microsoft Small Business Financials (Great Plains); Microsoft Dynamics; MPC (INFOR GEAC Comshare) relational and analysis services V4.5; through 7.3; MS Office; Netscape; Norton Utilities; OLAP Analysis Services; Oracle (9; 10);Org-Plus; Outlook Express; OutlookSoft 5.1; Paintshop Pro; Pagemaker; PerformancePoint; Photoshop; PostalSoft; PowerPoint; PurchasingNet-SQL; Qlikview; Quickbooks; Quicken; Rippe & Kingston LMS IV & V; Reporting Services; SAP BPC 5.1; SAS 9.1; SAS FM (4.2; 4.3); SAS HCM; SAS DI Studio; SharePoint; SPSS-Xpc; SPSS-X (mainframe); SSIS; UPS Worldship Intranet; Visio; Visual Studio 2003 and 2005; VSAM; Websphere Express; Whitehill; Word; WordPerfect (5; 6; 7; 9); WordStar (2).