

# B. Diane Blackwood

Phone: 312-560-6469

Fax: 773-202-8082

E-mail: Diane@blackwood.org

---

---

## PROFILE

---

Experienced in successful management of diverse groups of people for twelve years. In-depth understanding of emerging technologies and their practical applications. Developing business intelligence solutions in interaction with multiple computer languages and software applications. Sociology MA geared toward business administration and marketing, minors in Computer Science and Accounting. MBA focused on International Business, IBM certified DBA.

---

## CORE COMPETENCIES

---

Diane has extensive experience in multiple industries and can lead businesses in the following:

- Implementing BI and CPM solutions
- Synthesizing data from disparate sources into knowledge
- Managing programs and projects
- Selecting systems and software
- Initiating and sustaining process improvement

---

## PROFESSIONAL EXPERIENCE

---

<p>Full cycle project management specializing in Business Intelligence Consolidation and Reporting implementations</p> <ul style="list-style-type: none"><li>• Completing projects on time and within budget</li><li>• Creating transaction to reporting solutions with Analysis Services and SQL 2005, Outlooksoft (SAP BPC), Infor MPC (BPA) relational and Analysis Services, Microsoft BI suite, and SAS FM. Including phase 2 upgrades and customization.</li><li>• Installing, migrating and ETL programming in either SQL or SAS.</li><li>• Integrating multiple platforms and software applications including accounting systems for manufacturing, supply chain, retail and non-profit</li><li>• Incorporating statistical data from CRM and ERP systems</li><li>• Managing software selection, implementation, upgrades and customizations.</li><li>• Planning and implementing data warehouses and data mart solutions.</li><li>• Recognized as a troubleshooter for difficult client engagements</li><li>• Training both client personnel and consulting staff via media, classroom and one-on-one instruction</li></ul>	<p>Manager</p> <p>CFO Advisory Services, National Consulting RSM McGladrey Inc, division of H&amp;R Block</p> <p>2005 to present</p>
<p>Business Systems Analyst, Integration Specialist and Programmer/Analyst</p> <ul style="list-style-type: none"><li>• Realized the Chief Financial Officer's vision of a Management Dashboard opening with four quadrants leading to detailed information.</li><li>• Created and maintained accounting and financial analysis programs</li><li>• Integrated Microsoft applications, Lotus Notes/Domino, intranet applications, SQL Server and iSeries (AS/400).</li><li>• Led teams in group projects from planning to implementation of business applications</li><li>• Recognized gaps in processes and designed solutions, then persuaded stakeholders to adopt those solutions.</li></ul>	<p>Applications Development Specialist</p> <p>Kirkland &amp; Ellis LLP, Chicago, Illinois</p> <p>1999 to 2005</p>

## B. Diane Blackwood

ADDITIONAL ACCOMPLISHMENTS -	
<ul style="list-style-type: none"> <li>• Diane has a proven track record for successful implementations of BI and CPM solutions for global companies, coordinating the work efforts of both functional and technical teams, supporting modification specification and design, interface development and data conversion requirements along with change management, user training and application rollout.</li> <li>• Supervised staff of 25 to 30 employees. Responsible for staffing, scheduling and training for safety and efficiency. Worked with two union contracts including grievance procedures. Developed reports and coordinated planning with other supervisory staff.</li> <li>• Created research designs and drafted proposals and grants. Performed computerized data analysis, focus group interviews, phone interviews and follow-ups. Outlined class requirements, structured lesson plans and quizzes, delivered lectures, and guided small group lab work and essays.</li> <li>• Conducted Corporate and Partnership accounting. Developed a computerized double-entry bookkeeping system for automated accounting before any were commercially available. For one small corporation, filed three years of amended tax returns securing \$12,000 in tax refunds.</li> <li>• Set up partnership accounting system for a cleaning service business with 200 employees and branch offices in Sioux Falls and Las Vegas. Prepared financial reports, balance sheets, and partnership tax filings. Understands the requirements of the Sarbanes-Oxley Act, GAAP and IASC</li> <li>• Directed the Publications and Publicity Division of a 501(c)(3) corporation with an all volunteer staff and over six thousand members.</li> </ul>	Additional Accomplishments

---

### COMPUTER SKILLS

---

Languages: Assembler (mainframe), AS/400 CL, Basic, C/C++, COBOL, FORTRAN, HTML, IBM 370 JCL, Java, MDX, Pascal, PL/I, RPG400, RPG-ILE, SAS, SQL (Microsoft, IBM and Oracle), Visual Basic.

Software: Analysis Services (Microsoft OLAP); Access (95-2007); BPA 10; BPC 5.2; Cognos Planning; Crystal Reports; DBU; DTS; Excel (95- 2007); FDC (GEAC; Comshare); FrontPage; GEAC Infor MPC relational and analysis services V4.5 through 10.0 (BPA); J.D. Edwards; LMS IV & V; Microsoft Small Business Financials (Great Plains); Microsoft Dynamics; MPC (Infor GEAC Comshare) relational and analysis services V4.5; through 10.0; MS Office; Netscape; OLAP Analysis Services; Oracle (9; 10); OutlookSoft 5.2; Pagemaker; PerformancePoint; Photoshop; PowerPoint; PurchasingNet-SQL; Quicken; Rippe & Kingston LMS IV & V; Reporting Services; SAP BPC 5.2; SAS 9.1; SAS FM (4.2; 4.3); SAS HCM; SharePoint; SPSS; SSIS; UPS Worldship Intranet; Visio; Visual Studio 2003 and 2005; VSAM; Websphere Express; Word;

---

### EDUCATION

---

2005	IBM certified database administrator.
2004	MBA certification, Tulane University Freeman School of Business Focus area: International Business
2003	Microsoft M2072 SQL Server Administration, Microsoft M2093 advanced MDX for OLAP with Analysis Services.
1996	MA in Sociology, University of North Dakota. Extensive statistical analysis using SPSS.
1991	BA in Sociology, University of North Dakota. (cum laude) Focus areas: Marketing Research and Organizational Communications, minors: Computer Science and Accounting.